



Explanation / Codes for returning products

CLOTHING

Code	
100	CLOTHING
101	Twisting
102	Bleeding Colors
103	Nuances
104	White colour turning yellow
110	CONSTRUCTIONS
111	Broken and missing ends / wrong or broken stitches
120	ACCESSORIES
121	Broken/useless/loose snaps, buttons and zippers
122	Equipment not as described (not as ordered)
130	PRINT AND EMBROIDERY
131	Frayed / lose
132	Peeling, broken
133	Print - embroidery not as described
140	WASH / FINISH / COLOURING
141	Wash of clothing resulting in shrinkage, miss colouring, loss of
150	CLEANSNESS
151	Soil/dirt/oile
152	Production objects (needles, staples, bolts, markings etc. not
160	MARKS
161	Missing or wrong labels, hangtags
170	MEASUREMETNS
171	Body length (too long/too short)
172	Body width (too wide / too narrow)
173	Wrong neck opening

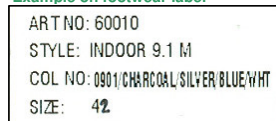
Example on clothing label



FOOTWEAR

Code	
300	Glue in soles is missing or slipping
301	Glue in soles is missing or slipping
310	SEWING
311	Broken and missing ends / wrong or broken stitches on top or side
320	QUALITY OF MATERIAL
321	The quality of the material is not in accordance to the condition of the shoe. Midsole shank, broken studs are part of this code.
330	COMPONENT ERROR
331	Broken zippers, buttons, lacing holes
340	COSMETIC
341	Loss of colouring, smearing of colour, fading. Error normally occurs when product has left the factory
350	PRODUCTION
351	Dirty, spotted, marked, wrong packed, twisted and miss handled due to production error
352	Wrong sizing
360	INSPECTED / 2ND CLASS PRODUCT
361	The product is defect and does not belong in any of the above categories. Using this code requires additional information in the remarks field.

Example on footwear label



ACESSORIES

Code	
500	FOOT AND HANDBALLS
501	Defect valve
502	Inner bladder not glued
510	FABRIC
511	Colour smear, loss of colour
512	White turning yellow
520	CONSTRUCTION
521	Broken stitches, bend and broken zippers
522	Material problems
530	PRINT AND EMBROIDERY
531	Frayed / lose
532	Peeling, broken
533	Not as described
540	MARKINGS
541	Missing, wrong hang tags, labels etc.
550	PRODUCTIONS ERROR
551	Design / development error
552	Wrong sizing
560	INSPECTED / 2ND CLASS PRODUCT
561	The product is defect and does not belong in any of the above categories. Using this code requires additional information in the remarks field.